

COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF CORRECTION

103 CMR 481.00 INMATE MAIL

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481.01 Purpose

The purpose of 103 CMR 481.00 is to establish rules governing the sending and receiving of mail by inmates confined in state correctional institutions. The Department recognizes the importance of the use of the mail by inmates to maintain

appropriate contact with the community.

481.02 Authorization

103 CMR 481.00 is promulgated pursuant to M.G.L. c. 124, s.1(b), 1(c), 1(q) and c. 127, s.87. 103 CMR 481.00 is not intended to confer any procedural or substantive rights or any private cause of action not otherwise granted by state or federal law.

481.03 Cancellation

103 CMR 481.00 cancels all previous departmental and institutional policy statements, bulletins, directives, orders, notices, rules or regulations regarding inmate mail or correspondence, which are inconsistent with 103 CMR 481.00.

481.04 Applicability

103 CMR 481.00 is applicable to all employees and inmates at all state correctional institutions within the Department of Correction.

481.05 Access to Regulations

103 CMR 481.00 shall be maintained within the Central Policy File of the Department and shall be accessible to all Department employees. A copy of these regulations shall also be maintained in each Superintendent's Central Policy File and at each inmate library.

481.06 Definitions

Appellant - An inmate or outside sender who appeals the disapproval of mail.

Appellate Authority - The official to whom a written appeal of disapproval of mail may be directed.

Commissioner - The Commissioner of the Department of Correction.

Deputy Superintendent - A deputy administrative officer of a state correctional institution.

Indigent Inmate - Upon request for waiver of fees or cost, an inmate may be declared indigent if:

- (a) At the time of the request, the inmate has, in all

accounts to which he or she has access, a total amount less than or equal to ten dollars (\$10.00) plus the cost or fees sought to be waived; and

(b) At no time for the sixty days immediately preceding said request, have the inmate's accounts contained more than ten dollars (\$10.00) plus the cost or fees sought to be waived.

(e.g. request to waiver \$5.00 on 7/1/95; indigent if, at no time since 5/1/95, total in accounts has been more than \$15.00).

In addition to the above definition, the superintendent may in his discretion, designate an inmate as indigent if the inmate has less than \$2.00 in his account at the time of the request, or in other circumstances as he or she deems appropriate.

Mail Officer - The employee at a correctional institution whose duties include the processing of mail.

Publication - A book or a single issue of a magazine or newspaper, plus such other materials addressed to a specific inmate as advertising brochures, flyers, and catalogues.

Superintendent - The chief administrative officer of a state correctional institution.

481.07 Institutional Policies

The superintendent at each correctional institution shall develop written institutional procedures designed to implement 103 CMR 481.00. Institutional procedures regarding mail shall conform to the requirements set forth in 103 CMR 481.00 and shall be subject to the approval of the commissioner or his/her designee. Institutional procedures shall be submitted within 60 days of receipt by the institution of 103 CMR 481.00.

481.08 Collection and Distribution of Mail

(1) Outgoing mail shall be collected directly from a locked mail box by an employee, in accordance with an established schedule, at least once each day, except Sundays and postal holidays. At no time shall outgoing mail be collected or otherwise handled by an inmate.

(2) Incoming mail shall be distributed directly to the receiving inmates by an employee, in accordance with an established schedule, at least once every day except Sundays and postal holidays, unless an article of mail is held pursuant to the provisions of Sections 481.15 and 481.16. At no time shall incoming mail be distributed

or otherwise handled by an inmate nor shall mail be left by the distributing employee on a table or other commonly accessible place. Nothing in this section shall limit the right of a superintendent to withhold delivery of publications from an inmate serving disciplinary isolation time until the completion of said isolation time.

(3) Outgoing mail shall be delivered to the post office and incoming mail shall be delivered to the inmates, within 24 hours of collection, from the inmates or pick up at the post office, except where an article of mail is held pursuant to the provisions of Sections and 481.16.

481.09 Amount of Mail

Except as provided in 481.10 where an inmate requests free postage, there shall be no limitation placed on the number of persons with whom an inmate may correspond, nor shall there be any limitation on the number of letters an inmate may send or receive.

481.10 Free Postage for Indigent Inmates

Indigent inmates shall be permitted to mail three letters first class weighing one ounce or less each week at institution expense.

In addition, an indigent inmate shall be permitted, where necessary, to send an unlimited number of letters of any weight to any court official or attorney at institution expense. A charge shall not be placed against future deposits to an inmate's account for the cost of postage and materials supplied in accordance with 103 CMR 481.10.

481.11 Privileged Mail

(1) Inmates shall be permitted to mail to and receive letters from the following persons in accordance with the procedures set forth in Section 481.12:

(a) Any officer of a court of the United States or of the Commonwealth of Massachusetts (judge, attorney, clerk, parole board members, probation or parole officers);

(b) The President or Vice President of the United States or the Governor of the Commonwealth of Massachusetts;

(c) Any member of the Congress of the United States or any member of the General Court of the Commonwealth of Massachusetts;

(d) The Attorney General of the United States or the Attorney

General of the Commonwealth of Massachusetts;

(e) The Director or any agent of the Federal Bureau of Investigation or the Commissioner of the Massachusetts Department of Public Safety;

(f) The Superintendent of the state correctional institution in which the inmate is confined, an Associate or Deputy Commissioner of Correction or the Commissioner of the Massachusetts Department of Correction;

(2) Inmates and persons with whom inmates may correspond as provided in 103 CMR 481.11(1) shall not use or permit others to use authorized privileged mail for personal non-legal or non-official correspondence, the transmission of contraband, or the transmittal of communications to be given or forwarded to persons not specified in 103 CMR 481.11(1). Persons receiving unauthorized privileged mail should submit such communications or materials to the superintendent of the institution in which the inmate is confined.

481.12 Identification and Processing of Privileged Mail

(1) Outgoing privileged mail shall not be opened for inspection or any other purpose or otherwise impeded in its transmission, if it meets the following requirements:

- (a) it is addressed to a person listed in 103 CMR 481.11(1);
- (b) it includes the inmate's name and return address on the outside of the envelope;
- (c) it has been marked to indicate to the addressee that it has not been inspected or opened.

A locked letter box shall be placed in each institution, in which inmates may deposit such letters.

(2) Incoming privileged mail shall not be opened by an employee except in the presence of the addressee inmate for the sole purpose of ascertaining that its contents are free of contraband.

The purpose of the inspection will be to receive and receipt any funds enclosed for the inmate; to verify and record the receipt of permitted personal property; and to prevent the transmission of contraband to the inmate. The processing of funds, permitted personal property and contraband found in mail shall be in accordance with departmental Personal Property Regulations, 103 CMR 403.00, et seq.

481.13 Inspection of Non-Privileged Correspondence and Packages

(1) All incoming non-privileged correspondence and packages shall be opened and inspected before delivery to the inmate. The purpose of inspection will be to receive and receipt any funds enclosed for the inmate; to verify and record the receipt of permitted personal property; and to prevent the transmission of contraband to the inmate. The processing of funds, permitted personal property and contraband found in correspondence shall be in accordance with departmental Personal Property Regulations, 103 CMR 403 et seq.

(2) The opening and inspection of outgoing non-privileged mail and packages shall be at the discretion of the superintendent to prevent the transmission of materials and/or information which represents a threat to security, order, rehabilitation or public safety.

(3) Notice shall be sent to the sender and the addressee whenever contraband is confiscated, provided that the address is known. Such notice shall satisfy the requirements of Sections 481.16 and 481.17.

481.14 Reading/Disapproval of Outgoing Non-Privileged Correspondence

It is the policy of the Massachusetts Department of Correction not to read or censor outgoing mail, except where necessary to protect legitimate governmental interests.

(1) The superintendent may authorize the reading of outgoing non-privileged correspondence when in his opinion such action is necessary to prevent the transmission of materials and/or information which represents a threat to security, order, rehabilitation or the public safety.

(2) For outgoing mail, such authorization may be granted when the superintendent has received specific information that a particular inmate's mail contains information which may jeopardize institutional security, order, rehabilitation or the public safety. Ordinarily, such specific information shall indicate that the contents of the outgoing correspondence fall as a whole or in significant part into any one of the following categories:

a) transmittal of plans for escape or to introduce contraband into the prison;

b) plans for criminal activity or any activity which violates any departmental or institutional rule, regulation, order or policy;

- c) correspondence written in code;
- d) threatening or harassing correspondence, including the sending of sexually explicit material to unwilling recipients;
- e) correspondence containing unsanitary or hazardous material (e.g. feces, insects, dirt, debris);
- f) extortion demands;
- g) sending cash, drugs, jewelry or other contraband outside the prison;
- h) where the recipient has previously requested not to receive correspondence from the inmate pursuant to 103 CMR 481.20;
- I) improper or no return address.

Where outgoing mail is read pursuant to 103 CMR 481.14, and prohibited information is found, the mail or relevant portion thereof may be confiscated. Notice of a confiscation shall be given to the inmate in accordance with 103 CMR 481.17.

(3) No employee may read inmate mail unless authorized to do so by the commissioner or the superintendent.

(4) Any employee reading inmate mail pursuant to the commissioner's or superintendent's authorization shall record such action in a log book maintained for such purpose.

481.15 Reading/Censoring/Disapproval of Incoming Non-Privileged Correspondence/Publications

(1) Incoming Correspondence

It is the policy of the Massachusetts Department of Correction not to read or censor incoming correspondence, except where necessary to protect legitimate governmental interests.

(2) The superintendent may authorize the reading, censoring or disapproval of incoming non-privileged correspondence only to prevent interference with institutional goals of security, order, discipline, or if it might facilitate, encourage or instruct in criminal activity; disapproval shall not be based upon an employee's personal views of the merit of such correspondence. The deputy superintendent or his/her designee may disapprove receipt by an inmate of non-privileged correspondence, the contents of which fall as a whole or in significant part into any one of the following categories:

(a) Depicts or describes procedures for the construction or use of weapons, ammunition, bombs or incendiary devices;

(b) Depicts, describes, or encourages methods of escape from correctional facilities, or contains blueprints, drawings or similar descriptions of any correctional institution within the Commonwealth;

(c) Depicts or describes procedures for the brewing of alcoholic beverages, or the manufacture of drugs;

(d) Is written in code;

(e) Depicts, describes or encourages activities that may lead to the use of physical violence or group disruption;

(f) Encourages or instructs in the commission of criminal activity;

(g) Sexually explicit material which by its nature or content poses a threat to the security, good order, or discipline of the institution.

(3) Incoming Publications

(a) The deputy superintendent may reject a publication within a reasonable time from receipt only to prevent interference with institutional goals of security, order, rehabilitation, or if it might facilitate, encourage or instruct in criminal activity. The deputy superintendent may not reject a publication solely because its content is religious, philosophical, political, social or sexual, or because its content is unpopular or repugnant. Publications which may be rejected by a deputy superintendent include, but are not limited to, publications which fall within one of the categories listed in 103 CMR 481.15(2)(a)through(g).

(b) While publications may not be excluded solely because they have sexual content, some sexually oriented publications may be rejected. In order to assist in determining which materials may pose the type of threat which warrants exclusion, the following guidelines are given:

A deputy superintendent may determine that certain sexually explicit material is to be excluded, as potentially detrimental to the security, good order, or discipline of the institution, or which might facilitate criminal activity. This material may include, but is not limited to, the following types:

- 1) homosexuality (of the same sex as the institution population)
- 2) sado-masochism
- 3) bestiality
- 4) pedophilia
- 5) necrophilia

(c) It is the deputy superintendent's decision as to whether or not a publication should be excluded.

(d) Explicit heterosexual material will ordinarily be admitted.

(e) Sexually explicit homosexual material may be admitted if it is determined not to pose a threat to the institutional goals of security, order, discipline, or preventing criminal activity.

(f) Sexually explicit material does not include material of a news or information type. Publications covering activities of gay rights organizations or gay religious groups, for example, should be admitted.

(g) Sexually explicit material may be admitted if it has scholarly value, or general social or literary value.

(h) Deputy superintendents may not establish an excluded list of publications. Deputy superintendents should review each issue of a subscription publication prior to rejection of the issue. Rejection of several issues of a subscription publication is not sufficient reason to reject the subscription in its entirety.

(I) Where a publication is rejected, the procedural requirements of 103 CMR 481.16 shall be followed. The notice required by 103 CMR 481.16 shall contain reference to the specific article(s) or material(s) considered objectionable.

481.16 Procedural Requirements for Disapproval of Incoming Correspondence/Publications

(1) Correspondence

When any correspondence, or portion thereof, addressed to an inmate

is received at the institution but is not delivered to the inmate for any reason set forth in 103 CMR 481.15, the inmate, and the sender when identifiable, shall be promptly notified, in writing, of the following:

(a) the reason(s) for refusing to deliver the correspondence or a portion thereof to an inmate;

(b) the fact that a written appeal may be submitted by the inmate or sender to the superintendent.

(2) Publications

When any publication addressed to an inmate is received at the institution but is not delivered to an inmate for any reason set forth in 103 CMR 481.15, the inmate, and the publisher when identifiable, shall be promptly notified, in writing, of the following:

(a) the reason(s) for refusing to deliver the publication to an inmate(s);

(b) the fact that a written appeal may be submitted by the inmate or publisher to the superintendent.

(3) A single notice of rejection to the publisher from a particular institution shall be sufficient where more than one inmate at the institution receives the subscription publication.

(4) The deputy superintendent may permit an inmate an opportunity to inspect, in the presence of correctional personnel, any disapproved material for purposes of filing an appeal unless such review may provide the inmate with information of a nature which is deemed a threat or detriment to the security, good order or discipline of the institution or which might encourage or instruct in criminal activity.

(5) The superintendent shall, within a reasonable time from receipt of such an appeal, make a decision and notify the appellant.

(6) Where criminal activity is suspected, in addition to the foregoing procedures, the matter shall be referred to the appropriate law enforcement agency by the superintendent (e.g., U.S. Postal Service, F.B.I., district attorney), and the commissioner shall be promptly notified.

481.17 Procedural Requirements for Disapproval of Outgoing Mail

(1) When any mail, or a portion thereof, is not mailed for any reason set forth in 103 CMR 481.15, the inmate shall be promptly notified in writing of the following:

(a) the reason for refusal to send the mail, or a portion thereof; and

(b) the fact that a written appeal may be submitted by the inmate to the named appellate authority.

(2) The appellate authority shall, within a reasonable time of the receipt of such an appeal, make a decision and notify the appellant.

(3) The appellate authority, who shall be appointed by the superintendent, subject to the approval of the commissioner or his designee, shall be an employee other than the employee who originally disallowed the mail.

(4) Where criminal activity is suspected, in addition to the foregoing procedures, the matter shall be referred to the appropriate law enforcement agency by the Superintendent (e.g U.S. Postal Service, F.B.I., district attorney), and the Commissioner shall be notified.

481.18 Return Address on Outgoing Mail

(1) It shall be the inmate's responsibility to place his return address on the outside of all outgoing letters or packages. The return address shall include the inmate's name and the address designated by the institution for inmate mail. Letters or packages without a return address will not be forwarded to the post office.

(2) In addition, all outgoing mail shall be stamped on the reverse side of the envelope with language indicating that the correspondence is sent from a correctional institution. Mail shall be stamped in blue ink only, the stamp shall read as follows:

"This correspondence is forwarded from a Massachusetts Correctional Institution. The contents may not have been evaluated and the Department of Correction is not responsible for the substance or content of the enclosed material."

481.19 COD Mail Prohibited

No collect-on-delivery (COD) letters or packages of any kind shall be sent or accepted for an inmate, except with the approval of the superintendent or his/her designee.

481.20 Prohibited Correspondence

Notwithstanding any other provisions of 103 CMR 481.00, an inmate may be prohibited by the superintendent from corresponding with a particular person if that person, or the person's parent or legal guardian in the case of a minor, has requested in writing that such correspondence from the inmate be terminated. Whenever such correspondence is not mailed, the inmate shall be notified. Such notice shall satisfy the requirements of 103 CMR 481.17.

481.21 Prohibition on Inmate-to-Inmate Correspondence

(1) An inmate may be permitted to correspond with an inmate confined in any other correctional or penal institution in the commonwealth, providing the other inmate is either a member of the immediate family, or is a party in a legal action in which both inmates are parties representing themselves. The superintendent may approve such correspondence in other exceptional circumstances, with particular regard to the nature of the relationship between the two inmates, and the security level of the institution. The following additional limitations apply:

(a) The superintendents at both the sending and receiving institutions must approve of the correspondence (utilizing attachment a);

(b) Such incoming or outgoing correspondence at institutions of all security levels may for reasons of safety or security be inspected and read by staff at either the sending or receiving institution pursuant to the authorization of the commissioner or institution superintendent in accordance with applicable guidelines and requirements set forth in 103 CMR 481.12, 481.13, 481.14 and 481.15.

(2) When an inmate's "request for inmate to inmate correspondence" form is approved by both superintendents, a copy of this document shall be placed in section III of each inmate's six part folder, and a copy shall be maintained in the mail room of each inmate's institution.

(3) Superintendents shall develop a logging process to show approval and disapprovals for inmate to inmate correspondence. Approved inmate to inmate correspondence shall be reviewed every 90 days.

(4) The prohibition on inmate to inmate correspondence applies only to Department of Correction inmates incarcerated in a Department of Correction or county facility in Massachusetts.

481.22 Forwarding Mail

(1) Mail received for an inmate who has been transferred or released from the institution where the mail is received, shall be forwarded promptly, whenever possible, or returned to the sender.

(2) Change of address cards shall be readily available at each institution for issue to inmates, upon request, who are scheduled for transfer or release from the institution. Inmates shall be responsible for notifying their correspondents and the publishers of their subscriptions of any change of address.

(3) Mail for inmates who are on escape status shall have their mail marked "Return to Sender" and returned to the post office. Where appropriate, return may be delayed until such time as appropriate law enforcement officials are notified.

481.23 Time Limits

Time limits set forth in Sections 481.16 and 481.17 of these regulations are directory and may be modified by the superintendent or the commissioner, under appropriate circumstances.

481.24 Emergencies

Whenever in the opinion of the commissioner, deputy commissioner or the superintendent of a state correctional institution, an emergency exists which requires suspension of all or part of 103 CMR 481.00, he/she may order such suspension, except that any such suspension lasting beyond 48 hours must be authorized by the commissioner.

481.25 Responsible Staff

The superintendent of each institution shall be responsible for implementing and monitoring 103 CMR 481.00.

481.25 Annual Review Date

103 CMR 481.00 shall be reviewed at least annually from the effective date by the commissioner or his/her designee. The party or parties conducting the review shall develop a memorandum to the commissioner with a copy to the Central Policy File indicating revisions, additions, or deletions which shall be included for the commissioner's written approval.

481.26 Severability Clause

If any article, section, subsection, sentence, clause or phrase of 103 CMR 481.00 is for any reason held to be unconstitutional, contrary to statute, in excess of the authority of the commissioner or otherwise inoperative, such decision shall not affect the validity of any other article, section, subsection, sentence, clause or phrase of 103 CMR 481.00.

ATTACHMENT A

REQUEST FOR INMATE TO INMATE CORRESPONDENCE

DATE _____

TO: SUPERINTENDENT/SHERIFF _____

INSTITUTION _____

FROM: SUPERINTENDENT/SHERIFF _____

RE: OUR INMATE: _____ COMMITMENT #: _____

YOUR INMATE: _____ ID # _____

I have approved our inmate's request dated _____, to correspond with an inmate from your facility for the following reason, and I am forwarding this request to you for your consideration.

_____ Immediate Family Member. Circle appropriate relationship. Husband, Wife, Mother, Father, Sister, Brother, Son, Daughter.

_____ Pro Se Legal Action (inmates are co-plaintiffs or co-defendants in legal action in which both inmates are representing themselves). Court and Case No. _____.

TO BE COMPLETED BY RECEIVING FACILITY SUPERINTENDENT/SHERIFF

REQUEST APPROVED.
REQUEST DENIED FOR THE FOLLOWING REASON(S):

Superintendent/Sheriff Date

Institution

Important

Please note that if either inmate is transferred to another Department of Correction institution or facility, all approved inmate to inmate correspondence shall be reviewed by the superintendent to determine if it should continue.

A copy of this form shall be placed in the institutional record of both inmates.